

LOOK INSIDE –
for your special benefits
of being a member of
Palmetto Electric Cooperative.



Looking out for you ...
Welcome

MEMBERSHIP CERTIFICATE

A Corporation Organized Under the Laws
of the State of South Carolina

This certificate and the membership evidenced hereby are not transferable except as provided in the bylaws of the Cooperative, and such membership may be terminated as provided in said bylaws. Upon termination of the membership represented by this certificate, by death, cessation of existence, expulsion or withdrawal, this certificate shall be surrendered to the Cooperative. Each member of the Cooperative, or in the case of a joint membership, the holders thereof jointly, or either of them, but not both, shall be entitled to one (1) vote and no more upon each matter submitted to a vote at all meetings of the members of the Cooperative.

This certificate and the membership evidenced hereby are subject to all the terms and conditions, and limitations contained in the charter and bylaws of the Cooperative and all amendments thereto and in the application of the holder or holders hereof for membership in the Cooperative.

Delach A. Melphus
CHAIRMAN

Jeremiah E. Vaigneur
SECRETARY



PALMETTO ELECTRIC COOPERATIVE, INC.
Post Office Box 820
Ridgeland, SC 29936

In case of a power outage, call your cooperative at:
1-866-445-5551

Present this card at participating businesses to receive discounts.
www.palmetto.coop

Member Signature

Account Number

For providers or pharmacy questions call: **800-800-7616**



Group# 22203SC11 Member# 142407524

Bin# 011677 PCN# HT

Pharmacist Help Desk: 877-448-6182



This is NOT insurance

OFFICE HOURS

Monday – Friday
8 a.m. – 5 p.m.

MAILING ADDRESS

P.O. Box 820
Ridgeland, SC 29936-0820

HAMPTON OFFICE

803-943-2211
or TOLL FREE 1-800-922-5551
1231 Charleston Highway
Hampton, SC 29924

HILTON HEAD ISLAND OFFICE

843-681-5551 FAX 843-681-2855
or TOLL FREE 1-800-922-5551
111 Mathews Drive
Hilton Head Island, SC 29926

NEW RIVER OFFICE

843-208-5551 FAX 843-208-2855
or TOLL FREE 1-800-922-5551
1 Cooperative Way
Hardeeville, SC 29927

RIDGELAND OFFICE

843-726-5551 FAX 843-726-5632
or TOLL FREE 1-800-922-5551
4063 Grays Highway
Ridgeland, SC 29936

Board of Directors

Deborah A. MalphrusJasper County
Chairman

C. Alex UlmerBeaufort County
Vice Chairman

Jeremiah E. VaigneurJasper County
Secretary-Treasurer

Henry Driessen, Jr.Beaufort County

James O. FreemanHampton County

Carolyn GrantBeaufort County

Jimmie D. McMillanHampton County

William J. NimmerBeaufort County

James L. RoweBeaufort County

D. Terrell SmithHampton County

David A. SolaroBeaufort County

Eunice F. SpilliardsJasper County

Attorney
Peters, Murdaugh, Parker, Eltzroth & Detrick
Hampton, SC

President and Chief Executive Officer

G. Thomas Upshaw

Power Out? Call

PowerTouch
1-866-445-5551
www.palmetto.coop

PowerTouch is our state-of-the-art outage management system that lets members immediately report power outages.

Discover the value of co-op membership!

Palmetto Electric Cooperative, your energy company, offers a wide variety of programs and services designed to enhance the quality of life our member-owners enjoy. We're constantly refining these programs - and developing new ones. Just another way we're always looking out for you.



CONVENIENT BILL PAYING

• **Auto Pay** –
Have your bill automatically charged to your checking/savings account or credit card each month.

• **E-payment** –
Pay your monthly bill online. View your payment history and other account information anytime and anywhere.



• **Levelized Billing™** –
Levelized Billing is available to all Cooperative members who wish to be able to budget in advance for their utility bills. Levelized Billing uses a rolling average of your electric bill for the most recent 12 months.



• **Advance Pay** –
Advance Pay is a pay-as-you-go plan that allows you to pay when you want, in the amounts you want. Instead of receiving a paper bill each month, usage is calculated daily.



MY ENERGY ONLINE

My Energy Online significantly expands your account management options. Simply go to www.palmetto.coop, click the My Energy Online icon, and you'll have access to an informative, user-friendly site designed with you in mind.



CAPITAL CREDITS

Capital Credits are the only form of equity a consumer-owned utility has. Each year, all revenue over and above expenses is assigned by the Cooperative to each member's Capital Credits Account. The amount of your Capital Credits is determined by your yearly payments for electricity.



OPERATION ROUND UP®

By rounding up electric bills to the next highest dollar, approximately \$6 a year per member, Palmetto Electric Trust contributes money to local charities and needy individuals in Beaufort Hampton and Jasper counties. If you have any questions, or if you decide not to participate, please give us a call.



TOUCHSTONE ENERGY® HOME

If you're thinking about building a new home, the Touchstone Energy Home program could save you money. Homes that use energy-saving design features have a higher resale value, are more energy efficient, and are more comfortable year round.



SURGE GUARD®

Surge Guard offers protection from power surges that can damage electronic equipment like stereos, TVs and computers.

Mission Statement

To provide diversified, innovative energy and related services to its customers consistent with sound business practices, while always acting in a community-building leadership role.



H2O SELECT®

Get money back on your next water heater by participating in the H2O Select program. To qualify, simply replace your existing water heater with an electric water heating system that meets Palmetto Electric's standards. We'll inspect the system and give you money back.



CHAMP™

With CHAMP (Cooperative Home Appliance Maintenance Program), you no longer have to worry about the cost and inconvenience of repairs on selected appliances. You pay one low monthly fee to cover selected appliances.



ILLUMNA KNIGHT®

Improve the appearance and security of your home or business. Palmetto Electric will furnish, install, operate and maintain the lighting equipment, and add a small charge for this service to your monthly bill.



PALMETTO SECURITY SYSTEMS

Palmetto Security Systems gives you peace of mind by providing user-friendly features with uncompromising protection, unsurpassed reliability and unmatched convenience.



BURIED TREASURE

Buried Treasure offers rebates on environmentally friendly ground source heat pumps. These heat pumps transfer heat into or out of your house using ordinary tap water.



GREEN POWER

Palmetto joins with Santee Cooper to offer Green Power. The environmentally friendly program gives you the opportunity to purchase electricity generated by renewable power sources.



ENERGY AUDITS

At your request, qualified Palmetto Electric personnel will visit your home and advise you on improvements that can result in energy and money savings. This service is provided at no cost to you and is scheduled during normal business hours.



WASHINGTON YOUTH TOUR

Every year Palmetto Electric Cooperative sponsors local high school juniors* on an all-expense paid trip to our nation's capital. This week-long tour gives students a chance to see our government in action and experience the history of the United States firsthand.

*primary residence served by the co-op.



Visit palmetto.coop for no-cost, low-cost energy-saving tips.



Palmetto Electric Cooperative is a Touchstone Energy® Partner, committed to delivering you the Touchstone Energy values of accountability, integrity, innovation and commitment to community you expect.

This is your Co-op Connections® card. Use it every day!

- It's FREE to all Palmetto Electric Co-op members.
- Look for businesses and pharmacies displaying the Co-op Connections sticker. For a list of participating businesses and pharmacies visit www.palmetto.coop.
- Present your card for valuable discounts on products and services.
- This card is recognized locally and nationally by participating businesses and pharmacies.
- Punch out the card below and start saving today.

Co-op Connections® Card



For more information about your card, visit www.palmetto.coop

The benefits of being a member of Palmetto Electric Cooperative are at your fingertips.

As a Touchstone Energy® Cooperative, we are dedicated to maintaining high standards of integrity, accountability, innovation, and community commitment in all we do... by providing electric service that is among the most reliable, affordable and efficient to be found anywhere in the country, by offering a wide range of programs and services carefully designed to improve our members' quality of life, and by being responsive to our members' needs. This is why we urge you to visit the address below to access all of your cooperative membership information.

Welcome to Palmetto Electric Cooperative

Learn about all the special benefits of being a Palmetto Electric Cooperative member at www.palmetto.coop/welcome



Do not have computer access?
Call 1-800-922-5551 for assistance.