

# Surge Guard® ORDER FORM

Protecting your electrical equipment from power surges



Name: \_\_\_\_\_ Date: \_\_\_\_\_  
 Service Address: \_\_\_\_\_ Account Number: \_\_\_\_\_  
 Mailing Address (if different): \_\_\_\_\_ Phone Number: \_\_\_\_\_  
 City/State/Zip: \_\_\_\_\_

**Primary Surge Protection\*** - First line of defense for your home or building.

**Meterbase Protection (MB-SPD)**.....\$5.95/month...  (check here)

- Standard meterbase: up to 600 amps, 120/240v single phase

**Communication Protection**

			Qty.	Total
• Communication Combo: two cable/satellite lines and up to two phone lines	\$189	x	_____	\$ _____
• Each single or additional cable/satellite or phone line	\$95	x	_____	_____

**Point-of-Use Surge Protection** - Secondary protection for valuable electronics and appliances

• Tripp Lite PROTECT IT! TLP810NET	\$49	x	_____	_____
		x	_____	_____
		x	_____	_____

**Uninterruptible Power Supply - UPS** - Temporary power for critical applications.

• Liebert PowerSure Off-line UPS model: PSP500	\$129	x	_____	_____
			<b>Total</b>	_____

Customer received selected equipment. \_\_\_\_\_ (please initial)

**Payment Instructions:** Number of payments  1  4  12 (12 mo. for \$100 or more.) \$ \_\_\_\_\_ /month.

**Surge Guard Participant Agreement:**

I have read and understand the Surge Guard Participation Agreement (see back) and agree to the terms and conditions set forth. I further understand that a monthly fee for the MB-SPD system plus fees for any additional SPDs selected will appear as a separate line item on my electric bill and will be included in the total amount due to Palmetto Electric.

\_\_\_\_\_  
Customer's Signature

\_\_\_\_\_  
PEC Representative

**OFFICE USE ONLY**

Location #: \_\_\_\_\_ Meter #: \_\_\_\_\_

**Equipment Info**

Date \_\_\_\_\_  
 ID # \_\_\_\_\_  
 Model # \_\_\_\_\_  
 Installer \_\_\_\_\_

**Grounding Inspection**

Rod/Clamp   
 Phone/Cable   
 CLT \_\_\_\_\_ TLT \_\_\_\_\_  
 Notes \_\_\_\_\_

**MB-SPD**

\$5.95

**Recorded** (please initial)

Marketing \_\_\_\_\_  
 Accounting \_\_\_\_\_  
 Billing \_\_\_\_\_  
 Other \_\_\_\_\_



Hampton: (803) 943-2211 • Hilton Head: (843) 681-5551 • New River: (843) 208-5551  
 Ridgeland: (843) 726-5551 • Toll Free: 1-800-922-5551 • www.palmetto.coop  
 Hilton Head Fax: 681-2256 • New River Fax: 208-5553

## SURGE GUARD PARTICIPATION AGREEMENT

This agreement is between Palmetto Electric Cooperative, Inc. (PECI) and the customer-signer of this document. The Customer acknowledges that he/she understands and agrees to abide by these terms and conditions for a minimum of three (3) years. After the initial three (3) year period the agreement shall automatically be renewed on a month to month basis until terminated by either party.

1. Palmetto Electric Cooperative, Inc. shall install a Meter Base Surge Protector Device (MB-SPD), as well as other SPDs (phone, cable, etc.) that the customer selects and related materials at the service address.
2. Prior to installation of the MB-SPD, a PECI designated representative will inspect the home's external electrical grounding system to verify that a proper external safety ground exists at the service entrance. If the utility's representative should determine that any of the building's electrical grounding system or wiring is inadequate for the proper installation and operation of the MB-SPDs, PECI reserves the right to refuse installation until such time as necessary conditions are made correct.
3. The MB-SPD can only be installed, serviced or removed by a PECI designated representative. The MB-SPD is an integral part of the sealed electric meter or adjacent equipment and shall remain the property of Palmetto Electric Cooperative, Inc.
4. A monthly fee for the MB-SPD system plus fees for any additional SPDs selected will appear as a separate line item on your electric bill and will be included in the total amount due to Palmetto Electric. Non-payment of this fee will be considered the same as nonpayment of the customer's monthly electric bill and will entitle Palmetto Electric to discontinue electric service to the customer in accordance with established collection procedures. Payments must be current before any repairs, replacements, or warranty coverage will be in effect.
5. If the customer moves and/or closes his account, he may transfer this service to another location or cancel this agreement without penalty.
6. If the customer elects to discontinue this surge protection service (MB-SPD) prior to the term date, the customer will be required to pay an *Exit Fee* of \$100. Customer must submit a written request to cancel this service.
7. In all cases involving termination, PECI reserves the right to reclaim and retrieve the MB-SPD and related materials. If the surge protection service is terminated and the MB-SPD is left attached to the electric service, PECI disclaims all liability and warranty related to the MB-SPD after the termination.
8. PECI reserves the right to terminate the Surge Guard Program and this agreement within 30 days of written notice. Furthermore, PECI reserves the right to modify this offering at any time.
9. In the event of any problem or failure of the installed MB-SPD, the customer shall notify PECI. PECI or its agent may inspect all damaged appliance(s), premise's wiring, and any other electrical equipment located at the premises.
10. Any warranties provided are from the MB-SPD and other SPD manufacturers (available upon request) and are provided to the customer for as long as the service remains in effect. The manufacturer's warranties do not cover nor will PECI be responsible for damages resulting from near direct lightning strikes or interruptions of electric service. PECI makes no warranties, expressed or implied, regarding the installation or function of any of the SPDs. The customer understands that the MB-SPD is strictly a power line surge suppressor and will not prevent damage from power surges which enter the building through telephone wires, cable or satellite television wires, antennas, outside branch circuits or other paths or from prolonged over or under voltage events. The customer shall hold PECI harmless in connection with the operation, service, and installation of all SPDs. Customer shall hold PECI harmless for the cost of any service call from the phone or cable company that relates to an SPD. In the event the protective effectiveness of the MB-SPD should be interrupted or fail for any reason, PECI's obligation shall be to repair or replace the MB-SPD(s) in accordance with this agreement. Such interruption or failure shall not constitute a breach of this agreement, nor shall PECI, its officers, directors or employees be liable to the customer or to third parties for any damages which might result from such interruption or failure.
11. Customer understands MB-SPD is not a lightning protection system and under no circumstances will PECI guarantee performance against a direct or nearby lightning strike. Customer acknowledges that Surge Guard is NOT an insurance program.

\* Electric meter or main disconnect as well as the telephone, cable, or satellite connection points must be located on the exterior of the building near the electric meter. All primary protection options include installation and a grounding inspection.