

# Welcome

*Your source of power  
and information...*



## OFFICE HOURS

Monday– Friday  
8 a.m.–5 p.m.

MAILING ADDRESS:  
4063 Grays Highway  
Ridgeland, SC 29936

**palmetto.coop**  
843-208-5551  
800-922-5551

## Power Out? Call

**PowerTouch**  
**866-445-5551**  
or use the  
MyEnergy Mobile app

### HAMPTON OFFICE

1231 Charleston Highway  
Hampton, SC 29924

### HILTON HEAD ISLAND OFFICE

111 Mathews Drive  
Hilton Head Island, SC 29926

### NEW RIVER OFFICE

1 Cooperative Way  
Hardeeville, SC 29927

### RIDGELAND OFFICE

4063 Grays Highway  
Ridgeland, SC 29936

### Board of Directors

Jeremiah E. Vaigneur .....Jasper County  
Chairman

D. Terrell Smith .....Hampton County  
Vice Chairman

Carolyn Grant .....Beaufort County  
Secretary-Treasurer

Dr. Earl Bostick Sr. ....Jasper County

Gregory S. Cook ..... Hampton County

Nicholas T. Gohagan .....Hampton County

Alicia Holland .....Beaufort County

David C. Howard .....Beaufort County

William J. Nimmer .....Beaufort County

James L. Rowe .....Beaufort County

Thomas G. Stanley Jr. ....Jasper County

David L. White .....Beaufort County

### Attorney

Parker Law Group, LLP  
Hampton, SC

### President and Chief Executive Officer

A. Berl Davis Jr.

### Mission Statement

*The mission of Palmetto Electric Cooperative, Inc. is to deliver competitively priced, reliable energy and innovative related services to its members and to provide leadership and support to the communities we serve.*

# Discover the value of co-op membership!

Palmetto Electric Cooperative, your energy company, offers a wide variety of programs and services designed to enhance the quality of life our member-owners enjoy. We're constantly refining these programs — and developing new ones.

## PEC'S CO-OP MEMBERSHIP ADVANTAGE



### CAPITAL CREDITS

Each year, all revenue over and above expenses is assigned by the Cooperative to each member's Capital Credits Account.

## MANAGING YOUR ACCOUNT



### MYENERGY ONLINE

- Pay your bill by logging in or by using Quickpay
- Manage your account: set alerts, change billing and payment methods and view/print billing history
- Monitor electric usage with updated charts and graphs
- Connect or disconnect service
- Download the MyEnergy mobile app for free from the or

## CONVENIENT PAYMENT OPTIONS



### LEVELIZED BILLING™

Each monthly bill is the rolling average of your electric usage for the most recent 12 months.

### ADVANCE PAY

A prepay account that allows members to pay in advance of using electricity.

### BANK DRAFT

Have your bill automatically drafted each month on the due date from your checking account or charged to your debit/credit card.

### E-BILLING

Allows members to quickly and safely receive and pay your monthly bill online.

### AUTO-PAY

Your bill is automatically withdrawn from your checking account or charged to your debit or credit card on the date you choose.

## PROGRAMS COMMITTED TO OUR COMMUNITY



### OPERATION ROUND UP®

Rounding up electric bills to the next highest dollar enables Palmetto Electric Trust to contribute this money to local charities and needy individuals in Beaufort, Hampton and Jasper counties.



### WASHINGTON YOUTH TOUR

Palmetto Electric sponsors local high school juniors for a week-long, all-expenses paid trip to our nation's capital in Washington DC.



### COOPERATIVE YOUTH SUMMIT

PEC sponsors local high school sophomores and juniors to experience South Carolina's capital in Columbia, SC.



### BRIGHT IDEAS

A grant program that provides funding to teachers for innovative classroom-based education projects.

## PROGRAMS & SERVICES TO BENEFIT YOUR EVERYDAY LIFE



### SMART THERMOSTAT PROGRAM

Sign up for savings and qualify for monthly Smart Rewards.



### SURGE GUARD®

Offering meter-based protection that helps stop a power surge before it can cause damage to your appliances and equipment.



### H2O SELECT®

Rebates and turn key installation on your next electric water heater with the H2O Select program.



### BEAT THE PEAK

Participate with other co-op members to help control energy costs during the peak demand times for electricity. [energysmartsc.org](http://energysmartsc.org)



### CHAMP™

Avoid the unexpected cost of appliance and utility line repairs with convenient and affordable warranty plans.



### ILLUMA KNIGHT®

Improve the appearance and visibility of your home or business with outside lighting.



### GREEN POWER

Opportunity for you to purchase electricity generated by renewable power sources.



### ENERGY AUDITS

A no cost visit to your home, to advise you on improvements that can result in saving energy and money.



### CO-OP CONNECTIONS CARD AND APP

Save with discounts both locally and nationally including prescription medicine.

## The benefits of being a member of Palmetto Electric Cooperative are at your fingertips.

As a Touchstone Energy® Cooperative, we are dedicated to maintaining high standards of integrity, accountability, innovation and community commitment in all we do...by providing electric service that is among the most reliable, affordable and efficient to be found anywhere in the country, by offering a wide range of programs and services carefully designed to improve our members' quality of life, and by being responsive to our members' needs. This is why we urge you to visit the address below to access all of your cooperative membership information.

## Welcome to Palmetto Electric Cooperative

Learn about all the special benefits and services of being a Palmetto Electric Cooperative member at

**palmetto.coop/welcome**



Please punch out this card and keep on file for future reference.

For complete information on these programs and services and other cooperative benefits visit us at **palmetto.coop**



# MEMBERSHIP CERTIFICATE

A Corporation Organized Under the Laws  
of the State of South Carolina

*This certificate and the membership evidenced hereby are not transferable except as provided in the bylaws of the Cooperative, and such membership may be terminated as provided in said bylaws. Upon termination of the membership represented by this certificate, by death, cessation of existence, expulsion or withdrawal, this certificate shall be surrendered to the Cooperative. Each member of the Cooperative, or in the case of a joint membership, the holders thereof jointly, or either of them, but not both, shall be entitled to one (1) vote and no more upon each matter submitted to a vote at all meetings of the members of the Cooperative.*

*This certificate and the membership evidenced hereby are subject to all the terms and conditions, and limitations contained in the charter and bylaws of the Cooperative and all amendments thereto and in the application of the holder or holders hereof for membership in the Cooperative.*

Jeremiah E. Vaigneur  
CHAIRMAN

Carolyn Grant  
SECRETARY



PALMETTO ELECTRIC  
COOPERATIVE, INC.

4063 Grays Highway  
Ridgeland, SC 29936

## POWER OUT?

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### 866-445-5551

or use our free **MyEnergy Mobile App**

You may also report outages and make payments through  
MyEnergy *Online* at [palmetto.coop](http://palmetto.coop).



MEMBER ACCOUNT NUMBER

