



THE CALM BEFORE THE STORM IS NOTHING COMPARED TO THE CALM WE RESTORE AFTERWARDS.

The linemen of Palmetto Electric are committed to helping members weather any storm – before, during, and after.

In light of the danger severe weather can present, it's a good idea to know just what to do to protect you and your family from potential electrical hazards that may accompany the storm. Here are some important things to keep in mind:

James Campbell, Apprentice IV Lineman

— STAYING SAFE IN THE STORM —

- 1 STAY AWAY FROM FALLEN LINES** after the storm and report them to Palmetto Electric. When power does go out, primary lines are repaired first, then secondary lines, and finally lines to individual consumers. This allows us to get the greatest number of consumers back on as soon as possible.
- 2 WHEN REPORTING AN OUTAGE**, be prepared to give your name, address, account number, and telephone number. Palmetto Electric also needs to know if your neighbor's power is out, if you have power in part of your home or business, if you can see lines down, or if you heard any loud noises prior to the outage. To report an outage, please call **PowerTouch**, our state-of-the-art outage management system at **1-866-445-5551**.
- 3 IF POWER FAILS**, keep refrigerator and freezer doors closed. Even in summer, a well-stocked and insulated refrigerator will maintain food-preserving temperatures for at least twenty-four hours.
- 4 TURN OFF BREAKERS** and unplug televisions, stereos and other large appliances until power is restored. If evacuating you may consider leaving your refrigerator/freezer breaker on.
- 5 IF YOU PLAN TO USE A PORTABLE GENERATOR DURING A POWER OUTAGE**, don't connect it to your circuitry. The electricity may feed back through your meter to the outside power lines and seriously endanger personnel attempting to repair those lines.

Palmetto Electric's Official Emergency Information Stations:

HANK 98.3 (WGCO) • Y 100.1 (WXYX) • Rock 106.1 (WFXH)

Bob 106.9 (WUBB) • REWIND 107.9 (WRWN) • The Island FM 93.5/AM 1130/ (WHHW)

If residents are asked to evacuate, Palmetto Electric does not plan to discontinue electrical service to the area unless authorized by state and/or local officials.



Hampton: (803) 943-2211
New River: (843) 208-5551
Toll Free: 1-800-922-5551

Hilton Head: (843) 681-5551
Ridgeland: (843) 726-5551
www.palmetto.coop

Power Out! Call 1-866-445-5551

